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PROGRAMS AND SERVICES

Adult Day Programs

Aging Life Care Services

Assisted Living

Haven for Elder Justice

Home Care

Independent Living

Long-term Skilled Nursing

Memory Care

Short-term Rehabilitation

LOCATIONS

Saint Elizabeth Adult Day Centers: Apponaug,
Bristol, South Kingstown, Warwick Neck

**Saint Elizabeth Apartments for Seniors and
Mobility-Impaired:** Providence

Saint Elizabeth Apartments for Seniors:
Warwick Neck

Saint Elizabeth Assisted Living: Providence

**Saint Elizabeth Home and GREEN HOUSE®
Homes:** East Greenwich

**Saint Elizabeth Home Care and Aging Life
Care Services:** Statewide

The Seasons Assisted Living: East Greenwich

LETTER FROM THE PRESIDENT & CEO

Dear Friends,

Community. That one word in our name is what sets us apart.

No matter how you first become connected with our organization, you are part of something bigger than all of us – a community of caring, compassionate people who want the best for our elders.

For more than thirty years, I have been fortunate enough to have a role ensuring that we provide the best experience to our group: our residents, participants, patients, volunteers, staff and family members. And our commitment will only strengthen as the need for quality elder care increases.

Take a moment to think about your relationship to Saint Elizabeth Community. What is your connection? For many, it is:

- Visiting a resident at assisted living.
- Recovering from a surgery at our skilled nursing home.
- Spending time with family members in a comfortable, caring environment.
- Working in one of the critical roles throughout our organization.
- Volunteering to provide companionship to our elders.
- Giving back to ensure we can continue with our mission to provide quality, compassionate care.

We thank you for your engagement, however you're involved. Your generosity and dedication to our work is what truly makes us a community.

Please take a moment to review our Annual Report. We're so thankful to everyone whose name is featured. We're also proud of the many achievements that people like you have made possible.

Sincerely,



Matthew R. Trimble, NHA
President & CEO



VISION

To be the organization where RI seniors come first

MISSION

To provide exceptional, compassionate care in an array of settings. We embrace the needs of each individual in an environment where those we care for, and work with, are treated just like family.

WE VALUE

- the person
- relationships
- leadership and innovation
- education and learning



LETTER FROM THE BOARD CHAIR

It has been my honor and privilege to serve as the Board Chair for Saint Elizabeth Community over the past three years.

During this time, I was so fortunate to be among the best company, collaborating with my fellow Trustees, Leadership Team, staff, volunteers and the residents and families who trust us with their care.

We are all committed to the work of this organization because of our personal connection and our belief in the mission.

Somewhere along the way, like me, most of the Trustees have had a family member cared for by the Community. Somewhere along the way, we experienced firsthand that quality, compassionate care and were relieved that our loved ones were in good hands.

No matter what the challenges, and this industry has faced tremendous challenges in recent years, there is an overwhelming, pervasive feeling in this organization that we are all in it together. That is rare, that is powerful, and that is motivating.

I may have completed my term as Board Chair, but I will continue to be involved, supporting this organization any way that I can. Like you, I believe in the work of Saint Elizabeth Community and know that their approach to eldercare is critically needed, perhaps now more than ever.

Sincerely,

Steven W. Tilley

Steven W. Tilley
Chair, Board of Trustees



ELDERS IN OUR CARE - 2,922

ADULT DAY - 344 Participants

More than 90 older adults each day in 4 locations.

Staff supported the Alzheimer's Caregivers Conference by managing their respite room ensuring that attendees could participate in sessions while their loved ones were in the capable hands of our Adult Day team.

APARTMENTS - 201 Residents

Our Apartments in Providence and Warwick provide quality, long-term independent living experiences for their residents.

ASSISTED LIVING - 125 Residents

Our affordable Assisted Living residence in Providence provides a warm and welcoming place for our elders to live.

HAVEN FOR ELDER JUSTICE - 69 Elders

Our Haven for Elder Justice educates the community about crimes against older adults and responds when seniors need assistance and shelter.

NURSING HOME / GREEN HOUSE® HOMES - 695 Residents

Short-term rehabilitation helped 500 patients recover from surgery or illness. Residents at the Home can enjoy a newly renovated beauty salon.

HOME CARE - 964 Patients

Clients received care ranging from skilled nursing to social companionship. Our Skilled Home Care unit was honored by Strategic Healthcare Programs (SHP) as a "Superior Performer" based on feedback from patients and their families.

THE SEASONS - 125 Residents

The Seasons became the newest member of Saint Elizabeth Community, adding Assisted Living to our campus in East Greenwich.

STAFFING - 583 Employees

Our CNA Training Program was revamped to make it more accessible and practical for students from diverse backgrounds who are often juggling complicated lives and schedules.



I told my daughter who found this place for me, that I look forward to coming my 3 days during the week. The combination of staff and clients are the perfect fit for me. I could go on and on...

— Bob Dalton, participant at our Adult Day Center in Apponaug.

Bob is a Korean War Veteran whose benefits through the Veterans Administration help cover the cost of his adult day services.

SARAH HALLETT SOCIETY

The Sarah Hallett Society recognizes the essence and spirit of those who so generously support Saint Elizabeth Community. Through legacy, leadership or endowment giving, these individuals demonstrate an unwavering commitment to exemplary eldercare for those we serve each day.

The Sarah Hallett Society is pleased to welcome its new members:

Kevin & Wendy Studley
Kristen and Paul DiSanto

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To learn more about the Sarah Hallett Society, please contact Erica Bryson, CFRE at 401.773.7419

*Deceased

“When I am asked why I support Saint Elizabeth Community, the answer is an easy one—the time I had my right knee replaced.

My rehab experience was not only a great one, but a successful one! The physical therapists were very competent in helping me recover and teaching me everything I needed to learn to complete my rehabilitation.

I soon realized that I even knew several members of the staff, which made my stay that much better. Even though I wasn't there for “rest and relaxation,” it sure felt that way with all of the kindness, consideration, and help that I was given.

— Tony Oliver, short-term rehabilitation patient, shown here with his wife at their 60th wedding anniversary party.



DONORS

THANK YOU!

Each charitable gift is important to our work and we cherish your involvement! Thanks to your generous spirit, individuals served by Saint Elizabeth Community continue to receive the quality eldercare they so richly deserve.

\$500,000+

Executive Office of Health and Human Services

\$100,000-\$249,999

Office of Violence Against Women
Town of West Warwick
The Gregory and Claire Wilcox Family Foundation

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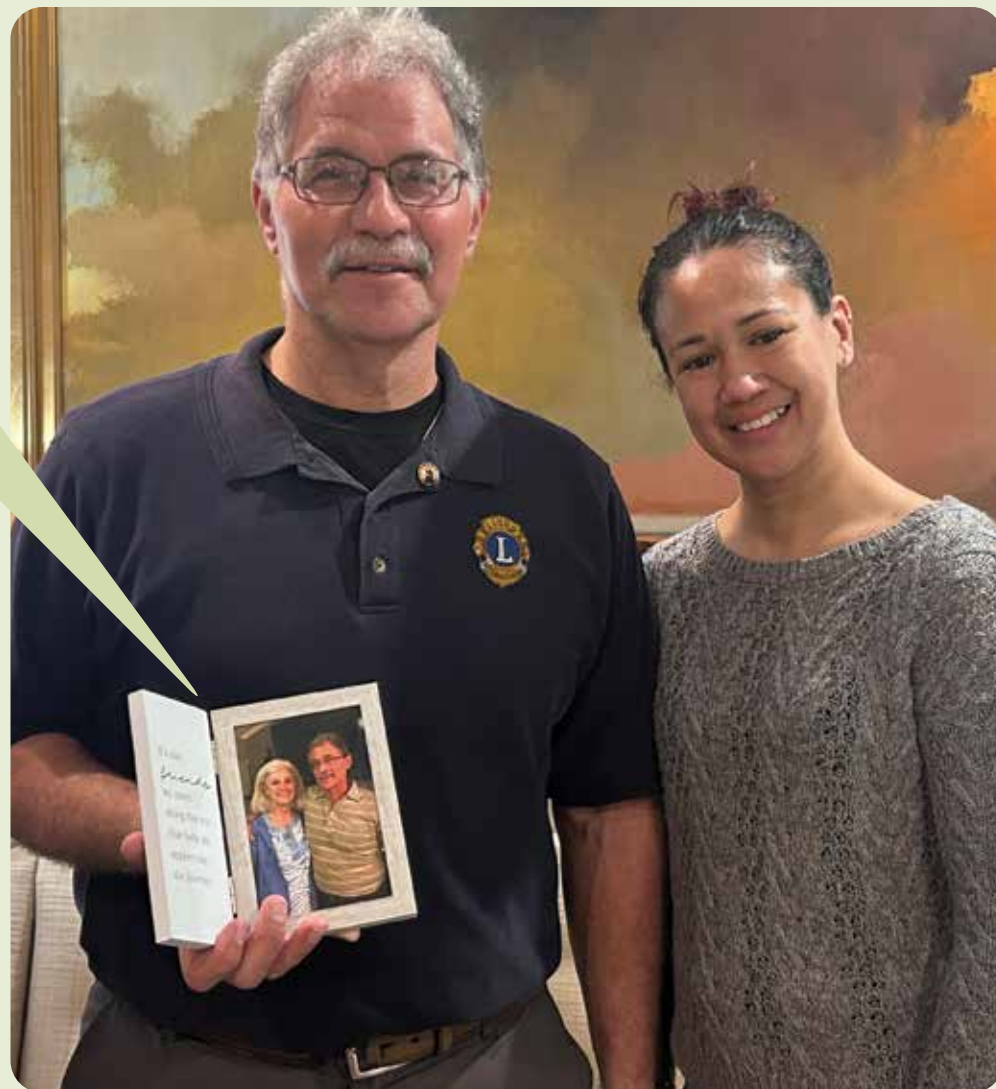
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Michael Duarte's companion Christine was a resident in Saint Elizabeth Home's memory care unit, the Cove. He's shown here with Christine and below with Kerri Esteban, a CNA who cared for Christine.

“When I spent time with Christine at Saint Elizabeth Home, I was surrounded by other families and staff who became a family. It's hard when someone you love is facing such a difficult situation. I often found a place of peace and comfort, even on the days she didn't know I was there.

The staff was wonderful and helped me in any way they could. It was important for me to support the good work they do each day and ensure they have everything they need to care for others the way they cared for Christine.



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“ Saint Elizabeth was a safe and caring home for our family when we needed it. When our grandmother needed a place to go her only choice was Saint Elizabeth. That experience brought our parents and their dog to many years of volunteering, first Providence and then the move to East Greenwich.

When they needed rehabilitation and eventually long-term care for our Dad, Saint Elizabeth GREEN HOUSE® Homes was our choice. It felt like home and became family. This experience has us on our path to volunteering.

Carol and Linda Deming with a photo of their parents. Their father, Dick, was a resident in the GREEN HOUSE® Homes. Their family has a long history with Saint Elizabeth Community.



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“ *She refers to her fellow residents as her friends and is always walking around, which has improved her mobility. The environment at The Seasons is filled with a hominess where everyone is so loving, patient, and respectful while allowing her to be herself. We are so grateful for Saint Elizabeth Community.*

— Sarah, daughter of Anne Carter, a resident of The Seasons who recently celebrated her 100th birthday.



Here is Anne with Sarah, her granddaughter Alexandra, and great-granddaughter Eloise — celebrating the beautiful legacy of the Carter women, which includes Anne making history as the first woman to serve as an economics professor at Harvard University, breaking barriers in a field traditionally dominated by men.

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These thoughtful gestures provide important financial support to fund enhanced programs and staffing throughout Saint Elizabeth Community.

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Adult Day Staff members Jessica Gosselin and Bernadette Massa prepare the raised garden beds at our Bristol Adult Day Center, made possible by a generous grant from the MDRT Foundation.



FINANCIAL REVIEW

Operating Revenue

Resident revenue	\$45,378,200
------------------	--------------

Expenses

Salary and labor related	\$28,335,700
Food, Supplies & other	7,303,600
Contracted services	6,727,800
Provider assessment	1,187,400
Insurance & interest	2,783,100
Depreciation & amortization	3,106,900
Utilities	<u>1,299,600</u>
Total expenses	<u>50,744,100</u>

Net operating loss	<u>(5,365,900)</u>
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Non-operating Revenue

Contributions & grants	\$1,913,200
US/RI stimulus funds & grants	265,500
Other revenue	1,761,900
Gains on investment realized, net	830,600
Total	4,771,200

Non-operating Expenses

Salary and labor related	\$206,300
Food, Supplies & other	2,248,300
Contracted services	24,200
Provider assessment	--

Insurance & interest	--
Depreciation & amortization	20,000
Utilities	<u>27,900</u>

Total	<u>2,526,700</u>
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Net non-operating income	<u>2,244,500</u>
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Net income (loss) before unrealized gain (loss)	-\$3,121,400
Gains on investment, unrealized, net	<u>261,000</u>

Net income (loss)	-\$2,860,400
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Assets

Cash	\$2,627,600
Receivables, net	2,736,900
Property, plant & equipment, net	34,956,400
Other	<u>18,706,800</u>
Total	<u>\$59,027,700</u>

Liabilities & Net Assets

Payables	\$3,969,800
Debt	37,374,300
Other liabilities	5,005,300
Net assets (deficiency)	<u>12,678,300</u>
Total	<u>\$59,027,700</u>



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