

Saint Elizabeth Community

Where RI seniors come first

news

SUMMER 2020



Matthew R.Trimble

Trimble Promoted to President & CEO of Saint Elizabeth Community

Matthew R.Trimble started as President & CEO of Saint Elizabeth Community July 1, 2020. Having worked for Saint Elizabeth Community for the past 26 years, Matt brings strong experience and understanding of the organization to his role. He has worked closely with the management of SEC for years. "I am thrilled to lead this group of dedicated employees, and to focus on our mission and put our values to work each day," said Trimble during his first week at the helm. "The pandemic will have a lasting effect on the senior care industry, and it will be a challenging year ahead, but if our organization remains committed to our vision, mission and values, we will manage what is ahead, and remain a trusted provider and leader in the provision of elder care, and

services to seniors in Rhode Island," said Trimble.



Administrators and Nursing Directors Lead Staff Through a Challenging Time

Since the first week of March, Saint Elizabeth Community has been in pandemic defense mode. Administrators and Nursing Directors have put all their skills to work as they lead their respective teams through this crisis. The individuals pictured here have worked tirelessly these past 6 months, and have enacted policies to keep those in our care in our buildings, and in the community healthy and safe.







Five months into this crisis, a routine has been established, with heightened awareness of the important role each employee in our building plays. The routine is a grind; it includes screening before each shift and again partway through a shift, working fully masked, and in some cases in full PPE, and enduring weekly testing. This is what staff are asked to do in their job in our skilled nursing and assisted living residences. Home care staff are going into homes wearing masks and monitoring themselves and those they care for at every visit.

Our adult day centers began to reopen on July 21st, after closing temporarily following state orders. Day center participants must have a negative CV 19 test to attend the center, and are screened for symptoms daily. And at our independent apartment buildings, the administrator and resident service coordinators have worked to keep residents informed and engaged during the pandemic.











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www.stelizabethcommunity.org



Dear Friends:

I hope this letter finds you and your family well, and enjoying summer, even if it is a very different summer for all of us this year. I am writing to express my gratitude as I reflect on the past months. The challenges of the pandemic are never far from mind, and I am extremely grateful to so many who have made those challenges less burdensome. I am thankful for the philanthropic support that Saint Elizabeth Community has received from family members, trustees, staff, foundations, businesses, and kind hearted individuals who recognize our staff and all they do to protect those in their care.

The employees whom I have been entrusted to lead are second to none, and have accepted many changes and challenges in their work these past few months. Those who go into our buildings endure screening and testing each day/week, knowing this is the best method of detecting the virus, so we can keep those in our care safe. Those working from home are facing different challenges and remain dedicated to their work, and continue to work as a team. I am simply grateful to all employees.

I am especially grateful to our residents, adult day center and home care clients and families for their patience. We strive to keep all apprised of changes as they occur, and to work to connect our families with their loved ones when visits were halted and distance visiting became the norm. The notes of gratitude and words of encouragement that we have received are so good for staff morale, especially during the early long hard days. Thank you for reaching out to share your appreciation, and for the many donations to Saint Elizabeth Community to help us through this challenging time.

I would like to thank Saint Elizabeth Community's Board of Trustees for the opportunity to lead this amazing organization. I have committed my career to Saint Elizabeth Community, and I am grateful for the Board's support, engagement and guidance. And I am very grateful to Steve Horowitz for believing and investing in me and being my mentor and friend these last 26 years.

Together, we will continue to move forward, face challenges and opportunities, and keep at the core of our work our Mission, Vision and Values. Be well, stay safe.



Matthew R.Trimble President and CEO



Gosselin is New Director of Cornerstone Adult Services

Jessica Gosselin has joined the Leadership Team of Saint Elizabeth Community as Director of Cornerstone Adult Services. Cornerstone has three adult day health centers; one located in Bristol and two in Warwick, including a specialized Memory Care Center. Jessica has twenty-five years of healthcare industry experience and was most recently Director of Risk Management at Taunton State Hospital in Taunton, MA. She earned a Master of Science in Health Care Administration from Salve Regina University and a BS in Therapeutic Recreational Service from the University of Connecticut. Jessica is a resident of Mapleville, RI.



Mullen is hired as Executive Assistant to MattTrimble

Saint Elizabeth Community welcomes Katlyn Mullen in a newly created role as Executive Assistant to MattTrimble, President and CEO. Katlyn was most recently the Executive Administrator to the Division President and Eastern Region Executive Vice President atTriMark United East in Attleboro, MA. She earned her BA in Sports/Entertainment/Event Management from Johnson & Wales University and resides in Warwick, RI.





Video chats help Saint Elizabeth Court resident, Geraldine Myrick and her family stay connected.



Saint Elizabeth Manor resident, Therese Kreischer enjoys a socially distanced birthday serenade from family and friends.



George Dresselhouse sends a special message to his loved ones from the GREEN HOUSE® Homes at Saint Elizabeth Home.



A Look at the Numbers: COVID-19 Impact



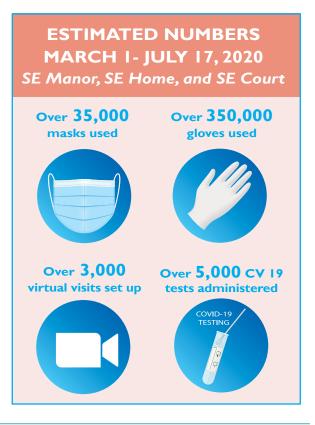
COVID testing day at Saint Elizabeth Home. Employee, Kelsev Moore, is tested by a RI National Guard member

Throughout the pandemic, the expanded use of Personal Protective Equipment (PPE), and routine COVID testing have been critical to ensuring the safety of those in Saint Elizabeth Community's skilled nursing and assisted living residences.

Best practices for the use of PPE have necessitated new ways of providing care. Every day, all day, staff must wear masks. Additionally, the RI Department of Health requires all rehab patients, new

admissions, and residents returning from the hospital to quarantine for 14 days upon arrival. During this period, each and every time an employee enters a quarantine room, they must put on full PPE gloves, gown, N 95 mask, and a face shield or goggles.

We are thankful for the flexibility, positive attitude and spirit of teamwork our employees bring to work each day. SEC staff truly are healthcare heroes!





Maureen Graziano, Activity Assistant, Saint Elizabeth Home, helps Bay resident, Irene Sullivan, connect with her daughter.

Activity Staff Help Keep Families Connected

Recreation therapy staff at Saint Elizabeth Manor, Saint Elizabeth Home and Saint Elizabeth Court have been working hard to keep residents connected with their loved ones during the COVID pandemic. In the absence of face to face visits, staff are utilizing technology and the internet to enable those in our care to communicate with the ones they love. Assisting residents with

FaceTime made it possible for Saint Elizabeth Court resident, Susan, to sing Happy Birthday to her grandson, and for

Green House Home elder, Ann, to celebrate her 58th anniversary with her husband, albeit virtually.

The Connect for Covid 19 organization has supported our efforts to keep our residents connected by donating 30 Kindle Fire Tablets. We are grateful for their generosity during these trying times.





Unprecedented Generosity in Unprecedented Times

Outpouring of Support Provides Critical COVID Resources

As the COVID crisis began to unfold, Saint Elizabeth Community donors quickly stepped forward. We immediately began to receive calls from donors simply asking, "How can I help?"

To date, Saint Elizabeth Community has received more than \$320,000 in gifts to support our COVID efforts from friends, families, businesses and foundations wanting to help keep our elders and



staff safe. Though the financial impact of COVID-19 continues to evolve, this incredible support has provided the critical resources necessary to respond quickly to unexpected expenses associated with an increased need for staffing and personal protective equipment; additional iPads and technology to more frequently connect elders and families; increased cleaning protocols; and laptops and support technology so staff can work safely and effectively from home.

"I cannot express how much it's meant to know we have such support and to receive the many cards of thanks and encouragement for our work. Because of you, our elders continue to have meaningful life experiences each day even in the most challenging of times. Thank you! Our work is possible because of you!" Tara Zinno, Activities Director, Saint Elizabeth Home





Planning your legacy just got easier!
We now have a library of resources
available to help you with retirement
planning, inheritance planning for
your family and ways to leave a
lasting legacy.

Access personalized planning tools, charitable tax guides, calculators, and estate planning newsletters designed just for you! Visit our website or access directly at seclegacy.org. Your planning now will have impact for generations to come.

SEC In Action

Fewer Points Needed to Earn 2021 Wellness Insurance Rate

What you need to know:



- The number of points needed to earn SEC's wellness insurance rate has been reduced to 10,000 points (27 points per day for new hires)
- All staff have been credited with 5,000 points
- Annual well visits are worth 5,000 points, but no longer required if you are unable to schedule a physical before 9/30

What you need to do by 9/30/2020



- Earn a total of 5,000 points (pro-rated for new hires)
- Complete the Virgin Pulse personal health assessment
- Track Virgin Pulse wellness activities to earn points as needed

SURPRISE!

Go above and beyond to earn **20,000** points by 9/30/20 and you will be recognized with a **special reward!**

Employee Referral Bonus Program



We know that the best referrals come from individuals we know. And because we believe that our Saint Elizabeth Community employees are the very best, we are asking you to refer people you know to the open positions within Saint Elizabeth Community.

It's as easy as one, two, three!

- View open positions at stelizabethcommunity.org/join-our-team/employment
- Refer someone you know to apply for an open position
- See HR to complete the required referral bonus form

You can earn up to \$2080 for each candidate that you refer who is hired!!!

There is no limit to the number of referrals you can make and they can be made for openings at any SEC location. Referral bonuses will be paid quarterly and are based on \$1 for every hour the referred employee works within the quarter.

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