



March 25, 2020

Dear Staff and Families:

Thank you to our staff. Thank you for coming to work in spite of the challenges you face personally every day at home- challenges of having children at home receiving their education remotely, challenges of meeting your parents needs in a time of stress. Thank you to our young mothers and fathers who are managing having small children at home with preschools and day care centers being closed, and to those working from home with children who also need your time. We know this is a big challenge as you try to manage your home lives and your work life. And we thank you for being so committed to those in our care, that in spite of these challenges you show up with a smile on your face, endure the health screenings keeping those in your care and your colleagues safe, and do your job. We do not underestimate that each day has challenges and that you are working in spite of those challenges- and we are very grateful.

We are grateful to our families for enduring separation to keep those in our care, and our staff healthy. We understand the daily stress this may put on you, and your loved one, but we can only hope the time will not be too long, and in the end your reunion will be sweet. We do this to follow the Governor's orders which has the end goal of keeping the virus out of our buildings.

There may be more challenging and stressful days ahead, but if we continue to take each day one at a time, to tell each other when we need help, and to take care of our own health, we will get through this.

Please know that on our end we are working to be sure our organization is strong when all this is over. We are so grateful to the leadership team for going above and beyond to be sure our employees get what they need, and that our business is in good standing. Please reach out to your Administrators or Human Resource partners, or us if you need help. We are here to support our families and employees.

We are the organization where RI seniors come first, and we are grateful each day that you bring our mission to life.

Sincerely and with gratitude,

Steven J. Horowitz  
President and CEO

Matthew R. Trimble  
Chief Operating Officer